



Data Protection Policy

The objection of the Data Protection Policy is to comply with the European General Data Protection Regulation (GDPR) and provide proof of compliance.

Categories of information that we collect:

- Personal Information – name, address, phone numbers and email address
- Medical history of animals
- Financial information – Invoices, payment history, debt management
- Diary appointments

Use of information:

- To provide a service and care to our clients and their animals
- To inform clients of our services, forthcoming events, marketing information and newsletters
- To pass onto insurance companies, hospitals, physios and other areas to which the animal may need to be referred

We only share personal information with your consent and only to relevant companies – referring hospitals, insurance companies etc. We will not share your information with any other third party

All information is kept under password protection and paper data is kept within a locked cabinet at the office

If you have any concerns about the way the data is collected and held or you wish to make a request for your personal information you should raise this with judys@msvets.co.uk